



## **Technical Solutions Engineer**

Formtek, Inc. provides secure and scalable enterprise content management (ECM) software and implementation services to worldwide customers and partners in many industries. We build solutions on software technology platforms that are open and adaptable to complex IT environments, including Ephesoft Smart Capture® and the Alfresco Digital Business Platform.

The Technical Solutions Engineer will work closely with customers and prospects to understand and analyze their requirements, conceptualize an integrated document capture and content management solution to address those requirements, and contribute to the design of a functional solution utilizing software code from Alfresco, Ephesoft, and Formtek. Once engaged by a customer, the Technical Solutions Engineer is responsible for delivering the integrated solution, which may include customizations and integrations developed by the Formtek development team, and/or configuration modifications requested by the customer.

Although this individual will typically work in cooperation with customers and the Formtek support staff to complete document capture and content management engagements and support customer activities, the Formtek sales team will also engage this individual in product demonstrations to prospective clients. Customer or prospect engagements may require on-site visits or handling of questions, demonstrations, or other activities via VPN, teleconference, or web conference.

When not engaged with customers or prospects, the Technical Solutions Engineer will be called upon to assist Formtek product development and product testing activities.

Successful candidates must have:

- Experience with document capture solutions (Ephesoft is the preferred application) and/or
- Experience with content management solutions (Alfresco is the preferred application)

Successful candidates should have:

- Bachelor's degree or higher in Computer Science or related technical field
- 7+ years of industry experience in solutions engineering, systems engineering, software engineering, software development, professional services, or technical support
- Understanding of web development protocols and experience in developing web applications
- Experience with Windows and Linux operating systems
- Experience using relational database management systems (e.g., Oracle, SQL)
- Comfort working in a distributed environment
- Experience and comfort working on customer-facing engagements
- Outstanding listening and collaborative skills, strong verbal and written communication skills, and effective presentation skills
- Ability to travel up to 10%

We are open to candidates nationwide who are able to work effectively and self-sufficiently from their home office.

Formtek is a small business, but offers the right candidate an exceptional opportunity to contribute to an entrepreneurial and supportive environment. We provide a benefits package including medical, dental, and vision coverage as well as a 401(K) plan. Formtek, Inc. is an Equal Opportunity Employer.

Please send your resume and salary history/requirements to careers at formtek dot com.

PLEASE, NO AGENCIES